Steps

1. **Determine your browser version.**
   a. Launch Internet Explorer.
   b. On the menu bar click **Help** and select **About Internet Explorer**.
   c. Note the version.
   d. Click
   e. Follow Steps 2-15.

2. **Put an IE11 browser in Compatibility View.**
   a. Open up IE11.
   b. In the top right, there is a picture that looks like a gear.
Preparing Internet Explorer 11 for eRequest & eStores

c. Click into the gear, then on **Compatibility View settings**.
d. Type “*.edirx.com”, then click **Add**
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3. Add the Prodigo website to your Trusted Sites.
   a. Click **Tools** on the Menu bar.
   b. Select **Internet Options** from the menu.

   e. Prodigo website is now in Compatibility View in IE11.
   f. Type “*.osu.edu”, then click **Add**
   g. Click **Close** button
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c. Select the **Security** tab in **Internet Options**.

d. Click

e. Click

![Internet Options settings](https://example.com/internet-options-settings.png)

f. Type "https://* osu.edirx.com" in the **Add this website to the zone**: field.

g. Type "https://gcxosu.it.ohio-state.edu" in the **Add this website to the zone**: field.

h. Type "https://webauth.service.ohio-state.edu" in the **Add this website to the zone**: field.

i. Click **Add**.
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j. Verify that the site is now visible in the **Websites:** field.

4. Click the Checkbox next to “Require server verification (https:) for all sites in this zone.”

5. Click the Close button.

6. Add the eRequest website to your Trusted Sites.
   a. Type “https://erequest.osu.edu” in the Add this website to the zone: field.
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b. Click .
c. Verify that the site is now visible in the **Websites**: field.

d. Click the Close button.
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7. Add the Financials Oracle PeopleSoft Enterprise site to your Trusted Sites (Financials System Users Only).
   
   a. Type “https://*.it.ohio-state.edu” in the Add this website to the zone: field.
   
   ![Add Trusted Site]

   b. Click Add.

   c. Verify that the site is now visible in the Websites: field.

   d. Click the Close button.
   a. Click **Custom level...** to open the Security Settings – Local Internet Zone window.
   
   ![Security Settings Window]

   b. Scroll to **Miscellaneous** and then to **Navigate windows and frames across different domains**.

   c. Select **Enable**
d. Click **OK**.

e. Click **YES** when you see the warning.
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9. Disable the Cross-Site Scripting filter for Local Internet Zone Window.
   a. Click [Custom level...] in the Security tab of Internet Options.
   b. Scroll down to Scripting and find Enable XSS filter.
   c. Select Disable.
   d. Click OK.
   e. Click YES when you see the Warning pop-up.
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10. Display mixed content in the Local Internet Zone.
   a. Click in the Security tab of Internet Options.
   b. Scroll down to Miscellaneous and find Display mixed content.
   c. Select Enable.
   d. Click OK.
   e. Click YES when you see the Warning pop-up.
11. Select the Privacy Tab.
12. Click the Sites button.
14. Click the Allow button.
15. Click OK.
Preparing Internet Explorer 11 for eRequest & eStores

Per Site Privacy Actions

Manage Sites
You can specify which websites are always or never allowed to use cookies, regardless of their privacy policy.

Type the exact address of the website you want to manage, and then click Allow or Block.

To remove a site from the list of managed sites, select the name of the website and click the Remove button.

Address of website:
http://osu.edirx.com/

Block
Allow

Managed websites:

<table>
<thead>
<tr>
<th>Domain</th>
<th>Setting</th>
</tr>
</thead>
</table>

Remove
Remove all

OK
16. Reboot your computer